

Pilning & Severn Beach Parish Council

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E: clerk@pilningseverbeach-pc.gov.uk

Document Control

Version 1

Last agreed date by Full Council: 2nd December 2024

Next Review date: December 2025

Website Accessibility Statement

This website is run by Pilning & Severn Beach Parish Council. We want as many people as possible to be able to use this website. This means you should be able to:

- navigate most of the website using just a keyboard

We know some parts of this website are not fully accessible. The text will not reflow in a single column when you change the size of your browser window

- you cannot modify the line height or spacing of text
- most older PDF documents are not fully accessible to the screen reader software
- live video screens do not have captions
- some of our online forms are difficult to navigate using just the keyboard
- you cannot skip to the main content when using a screen reader
- there is a limit to how far you can magnify the map on our contact page

What to do if you cannot access parts of this website. If you need the information on this website in a different format, like accessible PDF, large print, easy read, audio recording or braille:

Email clerk@pilningseverbeach-pc.gov.uk

Call 01454 631499

We will consider your request and get back to you

Reporting accessibility problems with this website

We are always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we are not meeting accessibility requirements, contact: Jonathan Edwardes Parish Clerk

Phone 01454 631499 or

Email clerk@pilningseverbeach-pc.gov.uk

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you are not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).



Technical information about this website's accessibility

Pilning & Severn Beach Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard, due to the non-compliances listed below.

Non accessible content

The content listed below is non-accessible for the following reasons.

Navigation and accessing information

Interactive tools and transactions

Navigation and accessing information

It is not possible for users to change text size without some of the content overlapping. This fails WCAG 2.1 success criterion 1.4.4 (resize text).

Interactive tools and transactions

Some of our interactive forms are difficult to navigate using a keyboard. For example, because some form controls are missing a 'label' tag.

Our forms are built and hosted through third party software and 'skinned' to look like our website. This fails WCAG 2.1 success criterion 1.3.1 (information and relationships).

We have assessed the cost of fixing the issues with navigation and accessing information, and with interactive tools and transactions. We believe that doing so now would be a disproportionate burden within the meaning of the accessibility regulations. We will make another assessment when the supplier contract is up for renewal, likely to be in a year.

Content that is not within the scope of the accessibility regulations

PDFs and other documents

Many of our older PDFs and Word documents do not meet accessibility standards - for example, they may not be structured so they are accessible to a screen reader. This does not meet WCAG 2.1 success criterion 4.1.2

Some of our PDFs and Word documents are essential to providing our services. For example, we have PDFs with information on how users can access our services, and forms published as Word documents. By January 2021, we plan to either fix these or replace them with accessible HTML pages.

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they are not essential to providing our services. For example, we do not plan to fix.

Any new PDFs or Word documents we publish will meet accessibility standards.

How we tested this website

This website was last tested on 19th August 2020. The test was carried out by us.

We tested:

- our main website platform, available at <https://www.psbpc.co.uk/>

What we are doing to improve accessibility